

Refund/Return Request Form:

Please fill out the following form and submit to:

Custom Print Tees
2409 N High St
Columbus Ohio 43202.

Please allow for up to 14 business days for your reply.

OUTCOME DESIRED: (circle one)

-Return for reprint-

-Return for credit-

-Refund payment-

Order Name or Number in which this request is referencing: _____

Quantity of shirts requesting refund/return: _____

Describe in detail the reason for the request to return or refund:

NON-REFUNDABLE FEES AND RETURN POLICY:

Client understands that screen set up fees and promotional offers such as the screen purchase program and the drop ship complete program are completely non-refundable. Graphic design fees are non-refundable. Digitizing fees are non-refundable.

Shirt and apparel costs are non-refundable once printed, whether provided or purchased through us.

Refunds/reprints must be approved through this refund/reprint request form, stating the reason for wanting a refund/reprint and desired outcome.

Refunds/reprints cannot be processed without returning the merchandise. Returning merchandise will grant Custom Print Tees and affiliates all rights associated with reselling the merchandise but not for reprinting the artwork unless for the client.

Charges associated or arising from using, processing and/or refunding credit card payments are non-refundable. Sales tax is non-refundable. All shipping costs in any form are non-refundable.

Due to the high cost of DTG printing, all DTG custom printing sales are final, however discounted reprints may be offered.

Client (Signed)

Date

Name, Title (Print)